

## Blended and Experiential Learning

European Association of Schools of Occupational Medicine  
(EASOM) 10<sup>th</sup> Annual Summer Meeting  
“Virtual Patients in Training for Occupational Medicine”  
26<sup>th</sup> – 28th August 2010  
Herrsching am Ammersee, Munich, Germany

-  
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Centre for Occupational and Environmental Health  
The University of Manchester  
<http://www.medicine.manchester.ac.uk/oeh>

## Structure of presentation

- Introduction and Background

### Part 1. **‘Beyond the Virtual Patient ... to the Real One’**

Electronic Experiential Learning, Audit and Benchmarking

- Drivers & objectives
- Methods - demonstration

### Part 2. **‘Besides the Patients’**

Face to face teaching of ‘heart sink’ subjects – Toxicology

- Objectives
- Methods
- Interactive Examples
- Evaluation

Conclusion and Discussion

## Introduction and Background

- The 'Virtual Patient' is very important but should be kept in context
  - Students like 'blends' of learning methods
  - Different objectives may require different methods
  - It can be more motivating to learn from Real Patients
    - and can help in self audit and in clinical governance
    - but this can be difficult to develop
  - Some 'heartsink' subjects e.g. toxicology and statistics are not easily learnt from individual patients
    - but they need to be taught in innovative and interesting ways nevertheless

## Part 1. Beyond the Virtual Patient to the Real One

Electronic Experiential Learning, Audit and Benchmarking  
= EELAB

- Developed based on about 5000 cases of real patient data collected over the last 5 years
- Some pilots carried out
- Limited evaluation so far
- Planned launch in 2011

## 'Our' Drivers for this project:

- **Educational:**

To further enhance the quality and innovation of the Manchester programme of MSc, Advanced Diploma and other postgraduate education in Occupational Medicine, through experiential learning with formative assessment.

- Contribution to clinical governance:

To provide tools for self-audit against standards and benchmarking against peers.

- Research:

To recruit, motivate, teach, retain, reward and improve the quality of participation of doctors in research e.g. reporting to The Health and Occupation Reporting Network (THOR).

## The Health & Occupation Reporting Network (THOR)

- Research and surveillance programme

- Medical observatory function, for occupational disease, work related ill health and sickness absence

- >2000 doctors participated in 2009

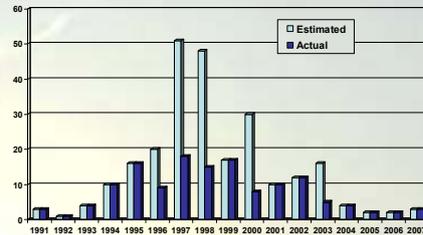
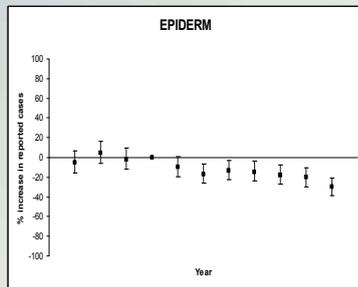
- Reports from clinical 'system' specialists account for an estimated 11,000 new UK cases of work-related ill-health per annum

- Reports from occupational physicians and GPs (Figure) account for a further estimated 12,000 UK cases per year

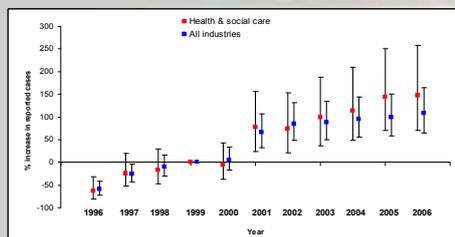
- ~£2M current budget



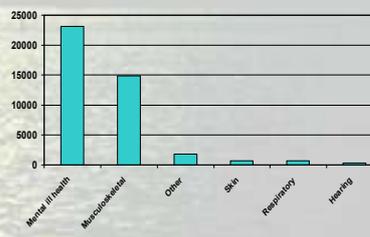
## Trends in occupational contact dermatitis, ... and in latex asthma



## Trends in work related mental illness



## Economic burden of sickness absence



## Participants' drivers and motivators...

- Principal Drivers:
  - Educational
  - Audit
  - Benchmarking
  - ... hence appraisal, revalidation etc
  - ... other
- Aids to motivation and ease of engagement:
  - Their own actual cases
  - Comparison with peers
  - Secular trends
  - Easy participation and certification

## How EELAB will work ...[1]...

Actual case seen by physician with a networked PC:

- Physician enters data (e.g. as per a THOR report) in a secure webform with a physician-specific pre-approved login

e.g.:

- Age and gender of patient
- Industry
- Occupation
- Relevant exposure
- Diagnosis
- Duration of symptoms / date of onset
- Sickness absence
- 

## How EELAB will work ...[2]...

Physician would be **invited** to enter additional information (usually in response to a 'drop down' menu).

This would follow on from the earlier 'core' data set, and might include for example:

- Further information about the job, exposures etc
- Whether diagnosis was based on history, specific tests [e.g. PEF] etc
- What action was taken / advice given [e.g. onward referral]

### How EELAB will work ...[3]...

Physician would be **offered** the following:

- [L] Learning / CPD unit (stand alone online) -extant from our extensive resources, and specific to the case in question, or 'virtual patients', but also including descriptive data from our research
- [A] Audit of physician's responses against standards eg evidence reviews (BOHRF) on Occupational Contact Dermatitis and Occupational Asthma, Faculty of Occupational Medicine guidelines for the management of Low Back Pain
- [B] 'Benchmarking' against the responses of other physicians who were presented with a similar case. Database from 5 years' data being constructed, relevant feedback already piloted with samples of physicians. Aiming to cover > 80% of cases (eventually) .

### How EELAB will work ...[4]...

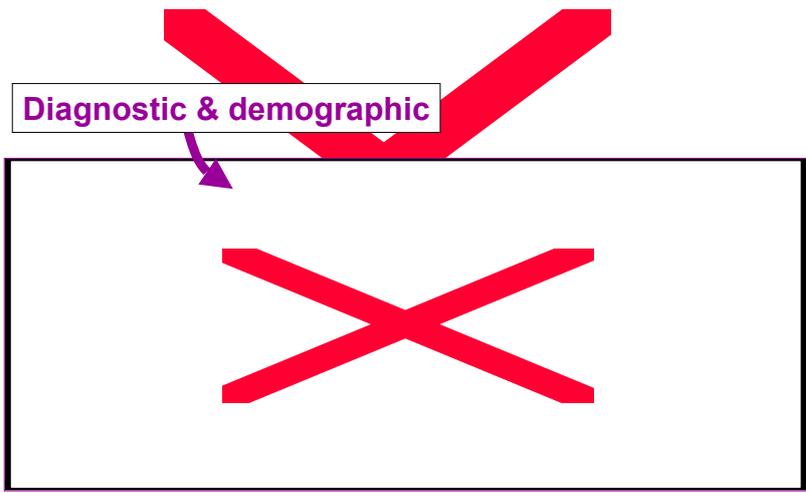
On completion of whatever of the above the physician chose, they would be given:

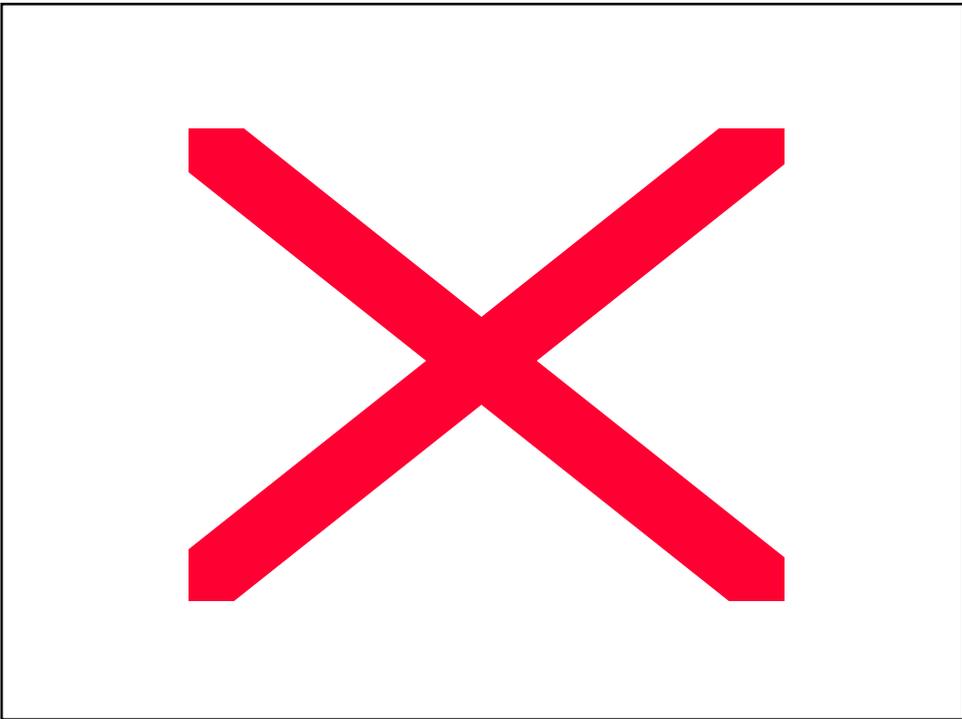
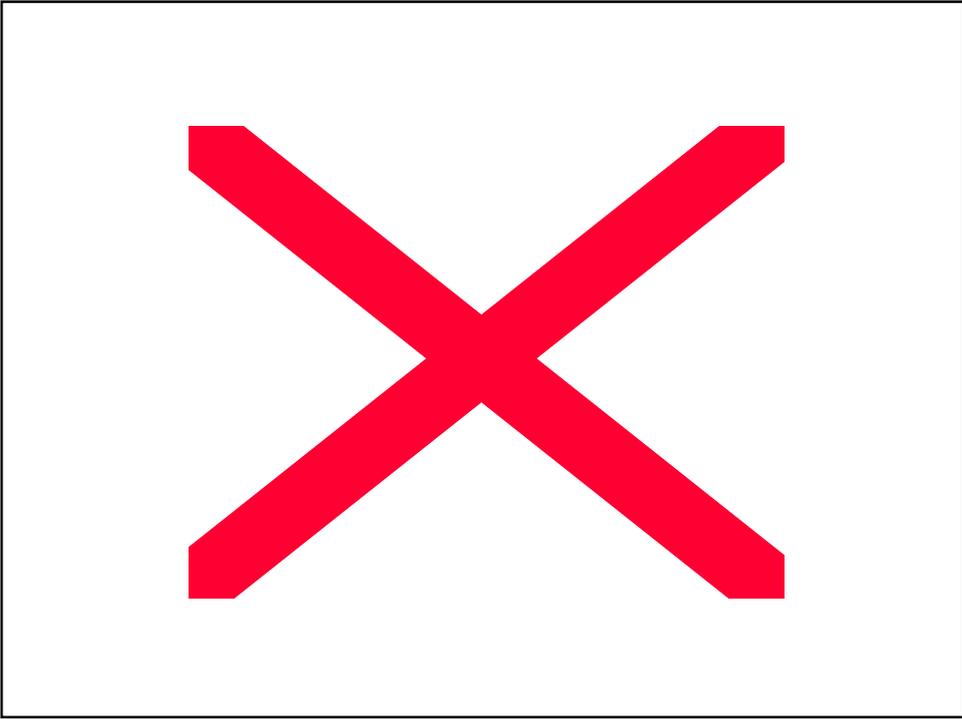
- An 'e-certificate' of whatever they had done
- Access to their online 'record' / 'account' so they can follow up progress, download certificates later etc
- The opportunity to feedback to us so we can continue to improve

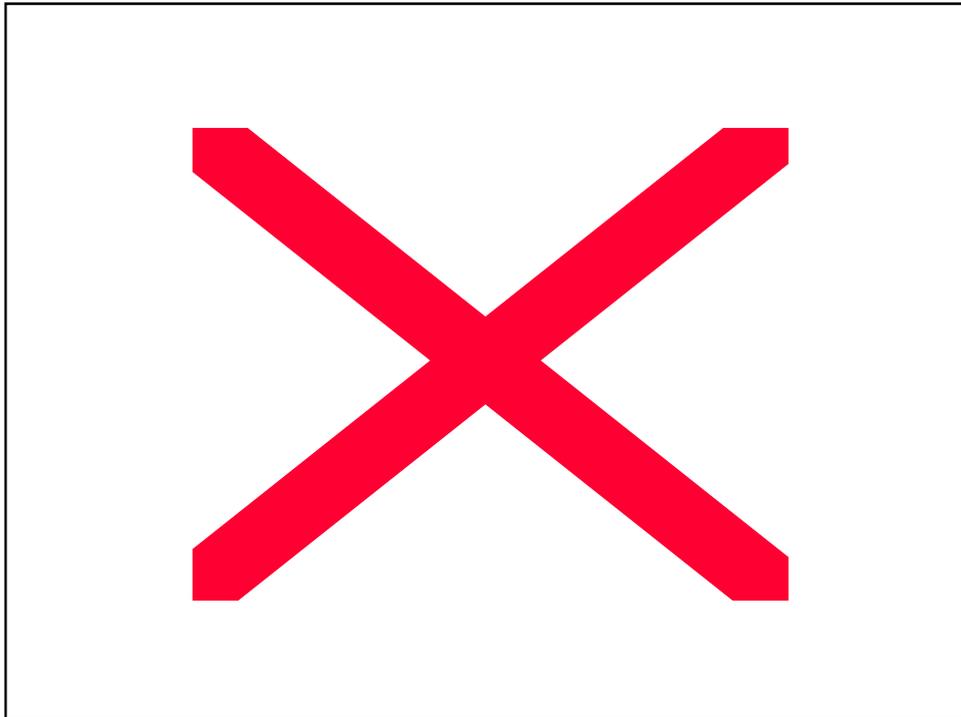
## EELAB Online Demonstration

[http://www.coeh.man.ac.uk/thor/thorgp/form/gpform\\_demo.php](http://www.coeh.man.ac.uk/thor/thorgp/form/gpform_demo.php)

**Diagnostic & demographic**

A diagram consisting of a large red 'X' shape. A smaller white box with a black border is positioned horizontally across the upper part of the 'X'. Inside this box, the text 'Diagnostic & demographic' is written in purple. A purple arrow points from the bottom of this box down to a smaller, empty white box with a black border, which is also centered horizontally and has a large red 'X' drawn over it.

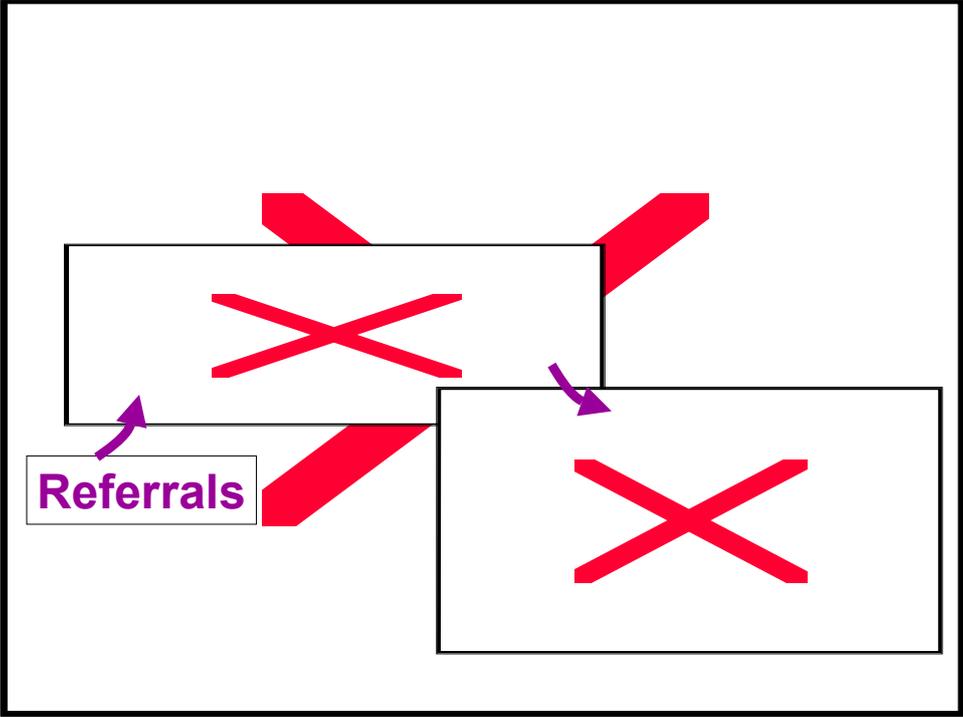




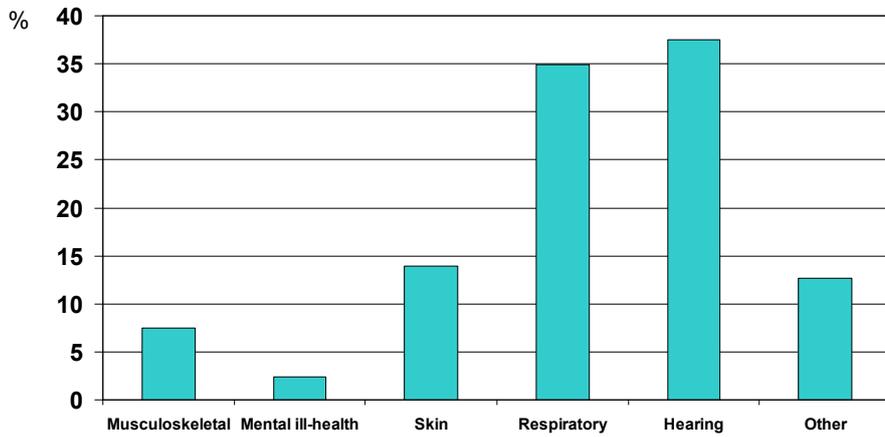
### Example of options following clinical case prompt ...

- LEARNING: Access our online learning unit on **back pain**
- AUDIT your actions with this patient by reference to guidelines on back pain (e.g. those from the Faculty of Occupational Medicine)
- BENCHMARK your actions and practice against other GPs. Data from our database shows that over the last 5 years, **when presented with cases like yours, 58% of GPs have certified sickness absence**, and done so with a mean duration of 19.5days. But are these figures changing with time? Click here for our database to tell you more

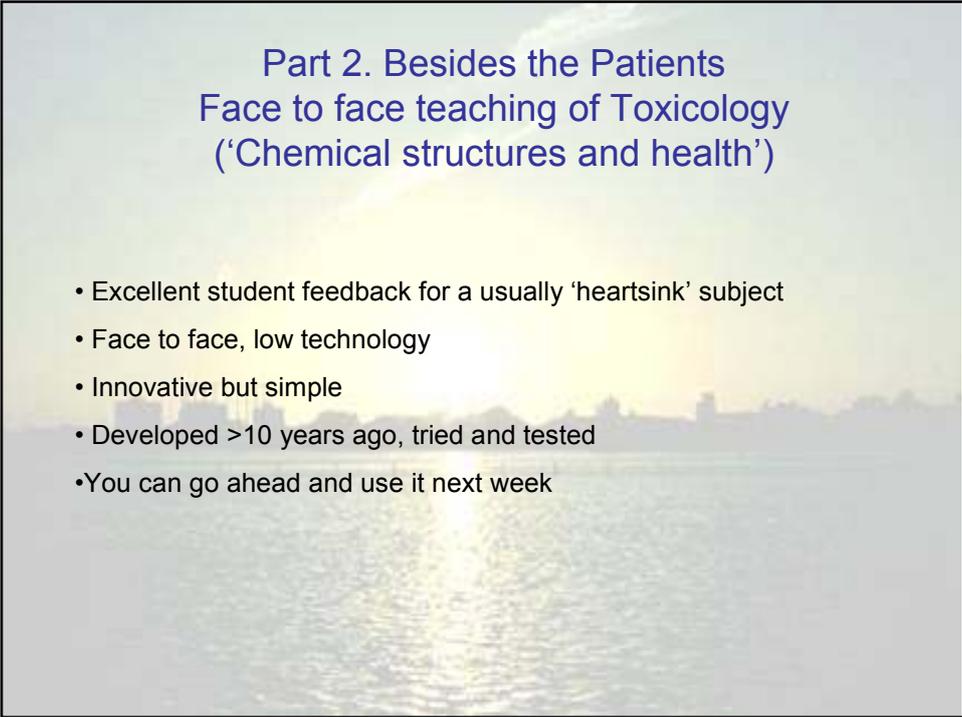
NB: Can 'save' and again access cumulative online experiential learning, audit and benchmarking record



Proportion of GP cases referred to hospital specialists by diagnosis (database: 2006 to 2009)



% all cases referred = 7.4%



## Part 2. Besides the Patients Face to face teaching of Toxicology (‘Chemical structures and health’)

- Excellent student feedback for a usually ‘heartsink’ subject
- Face to face, low technology
- Innovative but simple
- Developed >10 years ago, tried and tested
- You can go ahead and use it next week

## Classical ‘Didactic’ Approach

- Aims / Objectives
- ‘Learning Principles’
  - Toxicokinetics (What the body does to the chemical)
  - Toxicodynamics (What the chemical does to the body)
- Applying to examples
- Hopefully understanding concepts to apply in real life

## Case / Problem Based Approach (today)

(Assumes some prior knowledge)

- Aims / Objectives
- Analysing examples (especially real and common)
- Understanding principles
- Applying to other contexts

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of Manchester

### Intended Learning Outcomes

**Attitude:**

- To accept the purpose and importance of toxicology in occupational health practice.
- To achieve the motivation and confidence to learn this subject and apply the lessons

**Skills:**

- To be able to collate and build on past or experiential knowledge in relation to toxicology and related problem solving
- To be able to learn the subject more easily in future

**Knowledge:**

- Not so much.

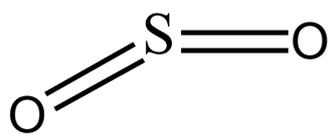
## Method

Chemical formula or structure is provided ...

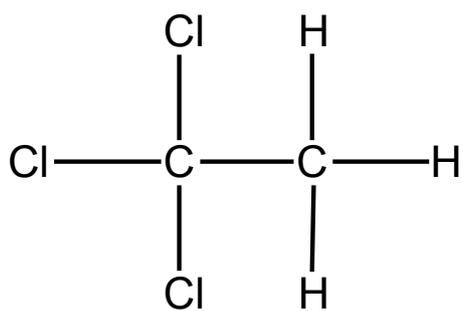
- Name it and/or identify chemical groups in it
  - Comment on its application or occurrence
  - Speculate on its toxicokinetic fate (what the body does to it)
    - Relevance to Biological Monitoring
  - Speculate on its toxicodynamic behaviour (what it does to the body)
    - Relevance to Health Surveillance and Diagnosis
- (Relevance to practical application)
- Work out 'rules of thumb' for both toxicokinetics and toxicodynamics

CO

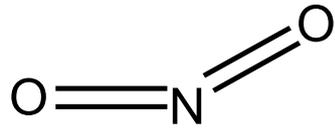
Carbon Monoxide



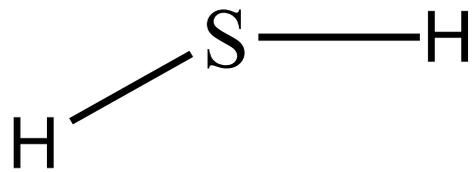
Sulphur dioxide



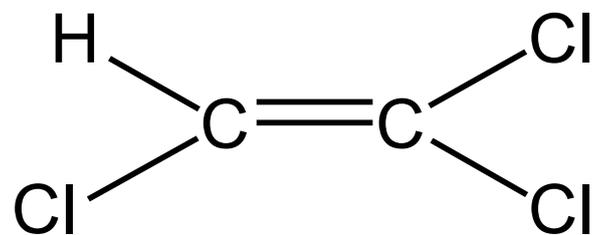
1,1,1: Trichloroethane



Nitrogen Dioxide



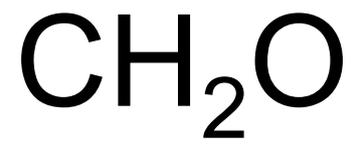
Hydrogen Sulphide



Trichloroethene / Trichloroethylene



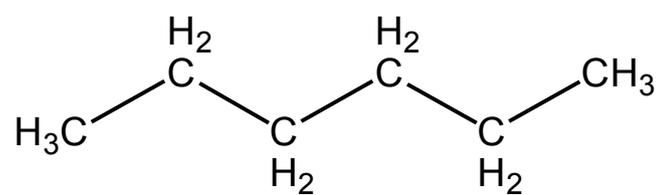
Ammonia



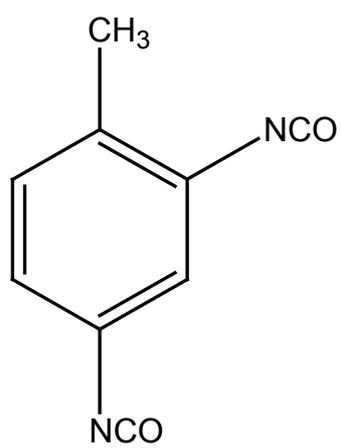
Methanal / formaldehyde



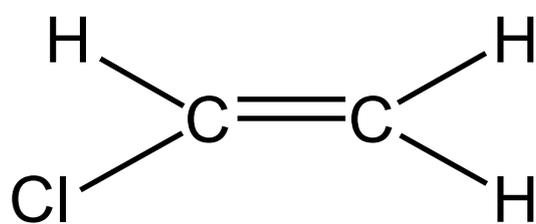
Hydrogen cyanide / hydrocyanic acid



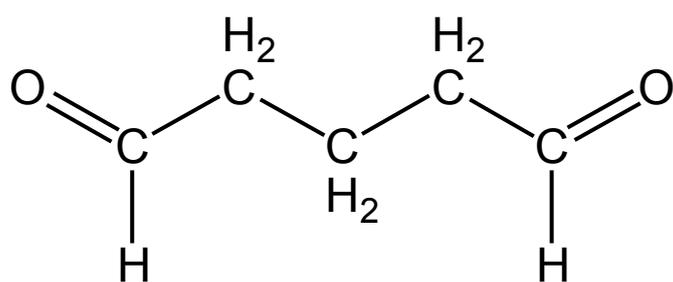
N-hexane



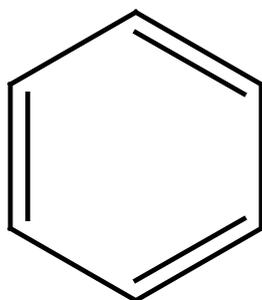
2,4: toluene diisocyanate



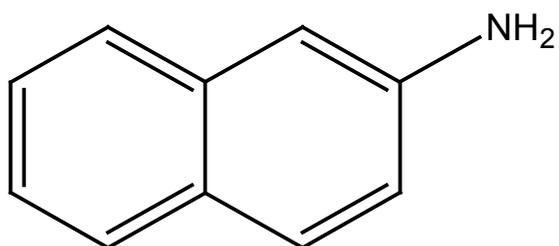
Chloroethene / vinyl chloride



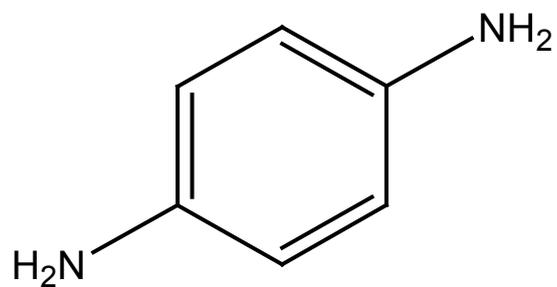
Pentan-di-al / glutaraldehyde



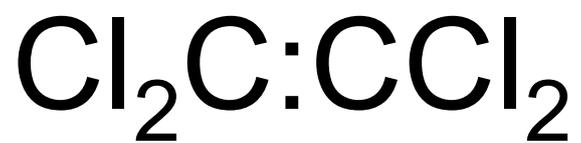
Benzene



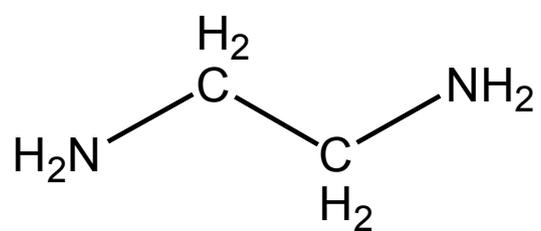
2-naphthylamine / beta naphthylamine



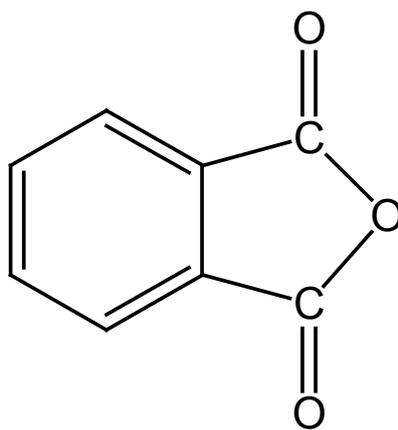
1,4: Diaminobenzene / para-phenylene diamine



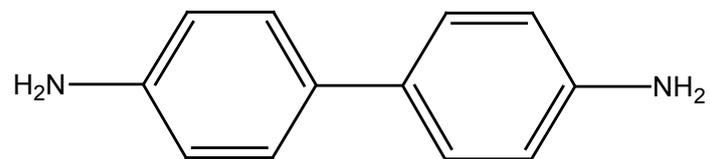
Tetrachloroethene / perchlorethylene



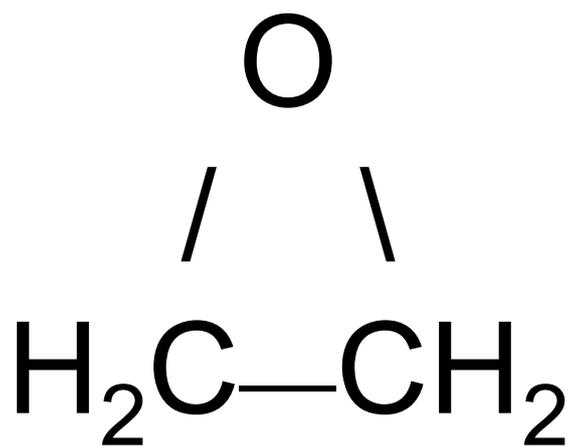
Di-aminoethane / ethylene diamine



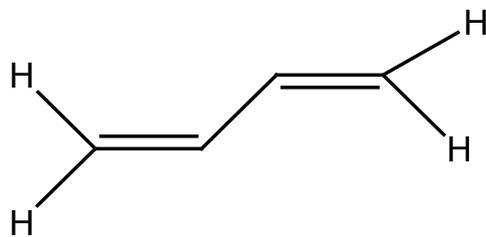
Phthalic anhydride



'Benzidine'



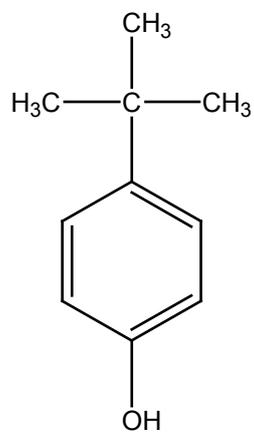
Oxirane / ethylene oxide



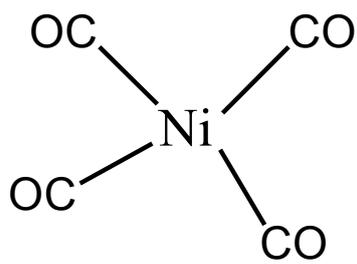
1,3: butadiene



Chlorine



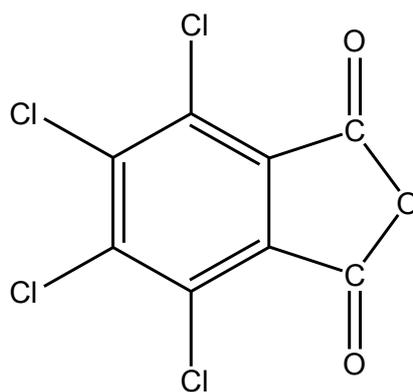
'P-tertiary butyl phenol'



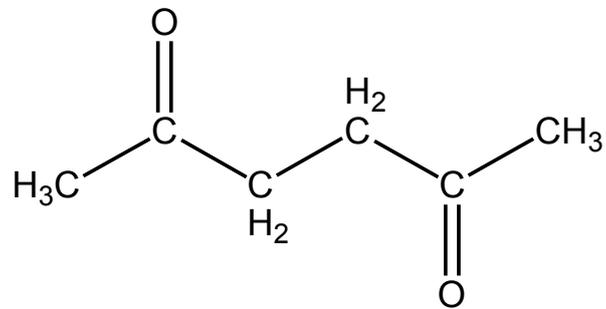
Nickel tetracarbonyl



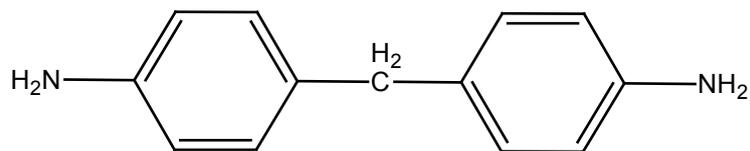
Bis-chloro methyl ether



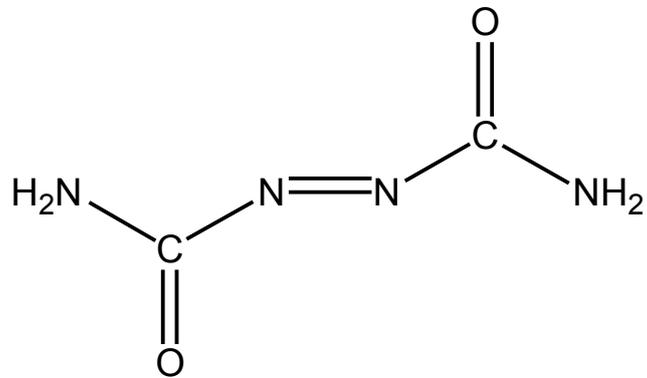
Tetrachlorophthalic anhydride



2,5: hexanedione



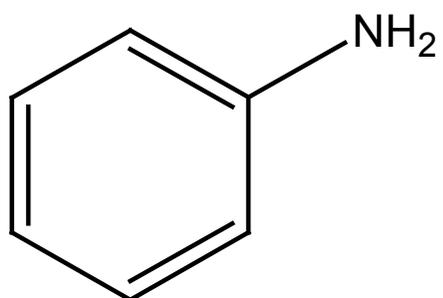
'Diaminodiphenyl methane' / 'methylene dianiline'



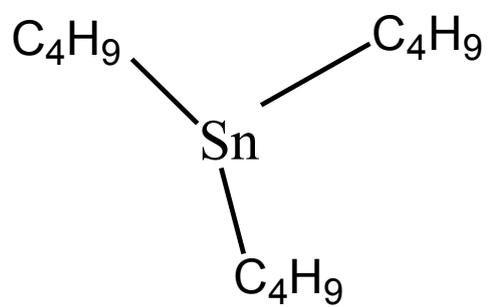
Azodicarbonamide



‘dichlorodiethylsulphide’ / ‘mustard gas’



Aminobenzene / 'aniline'



Tributyl tin

## Tips on 'sequence' and delivery

- Appearance of being random (so all students equally 'primed')
- But actually start with chemicals (e.g. CO)
  - Of simple chemical structure
  - Whose toxicology they are likely to be familiar with(thus building up confidence)
- Constantly emphasise how much useful information they have learnt in the past and are now remembering and applying
- Introduce concepts of toxicokinetics (relevant to surveillance) and toxicodynamics (health effects and treatment) for each chemical
- Slowly introduce new mechanisms and 'harder' chemicals
- Do not repeat chemicals but repeat 'mechanisms' – to reinforce learning and to permit deep understanding 'by analogy'.

Finally summarise what they have learnt about  
Toxicokinetics and Toxicodynamics

Toxicokinetics:           What the body does to the chemical  
(Relevant to biological monitoring etc)

### Toxicokinetic 'rules of thumb' – examples:1

- CO, H<sub>2</sub>S, HCN, combine with Fe in Hb –can be used for monitoring
- Hydrocarbons and halogenated hydrocarbons are fat soluble
  - if low in molecular weight, they tend to be volatile, are exhaled in breath (can be used for monitoring), distributed in fat [eg brain].
  - The body tries to make them water soluble by oxidation e.g to alcohols, and ketones, or to aldehydes and acids

## Toxicokinetic 'rules of thumb' – examples: 2

- Oxygen containing organics tend to be 'polar' and therefore water soluble and so distribute less into fat and more into aqueous compartments
- Unsaturated C=C bonds might be oxidised to epoxides (oxiranes) or else free radicals (*which can be more toxic than the original agent eg benzene, vinyl chloride*)
- etc

Toxicodynamics:      What the chemical does to the body  
(Relevant to health surveillance etc)

## Toxicodynamic 'rules of thumb' – examples: 1

- Hydrocarbons or halogenated hydrocarbons if volatile (low molecular weight) have an anaesthetic effect, drowsiness, unsteadiness and inco-ordination, nausea, even fits and coma and death
- CO, CN<sup>-</sup>, H<sub>2</sub>S, combine with Fe in Hb &/or cytochromes and therefore cause chemical asphyxia
- NO<sub>2</sub>, SO<sub>2</sub>, dissolve in water – form acids which are respiratory irritants (also Cl<sub>2</sub>, -> H<sup>+</sup>, OCl<sup>-</sup>)

## Toxicodynamic 'rules of thumb' – examples: 2

- Toxic metals like Pb, Hg, Cd ('heavy metal') often bind to SH groups in enzymes
- Some metabolic products are more toxic than the original agent! eg the epoxide of benzene; hexane di-one from n-hexane or from 'MBK'.
- Aromatic amines with another 'aromatic' group in the para [ie opposite to] the amine = bladder carcinogens
- Organic compounds with two reactive (~irritant) groups eg dialdehydes, diamines and di-isocyanates (especially) tend to be asthmagenic
- *etc*

## Student feedback

# EVALUATION

### Student feedback. University of Manchester Sept 2007 (MSc / Adv. Diploma 'practical course')

Scores of feedback as %**	Toxicology	Mean of all others*	Min. of all others*	Max. of all others*
Relevance	100%	84%	63%	97%
Quality of content	100%	80%	57%	95%
Degree of coverage	100%	81%	54%	97%

\*\*Feedback scores are converted into % as follows:

$$\text{Numerator} = (\text{'excellent'} \times 5) + (\text{'very good'} \times 4) + (\text{'good'} \times 3) + (\text{'fair'} \times 2) + (\text{'poor'} \times 1)$$

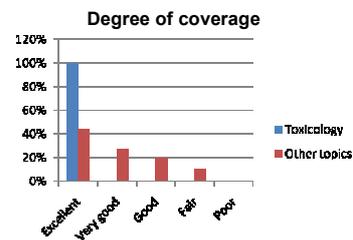
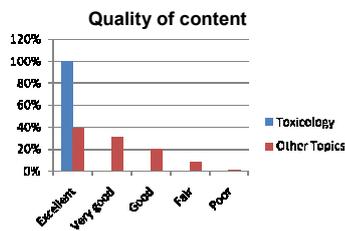
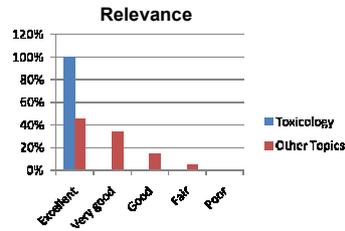
$$\text{Denominator} = \text{No of students completing feedback} \times 5$$

i.e. theoretical range of feedback scores: 20%-100%

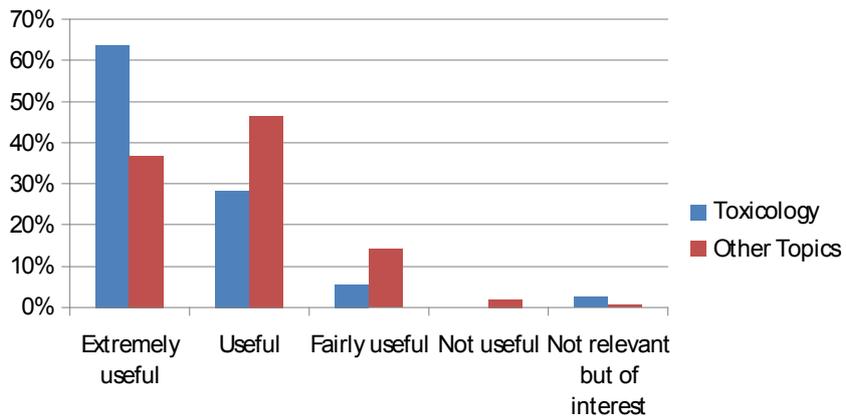
\*compared to 8 other topics: Introduction; Law & Ethics; Epidemiology I, and II: Online Searching; Occupational Risk; Occupational Hygiene Lecture; and Practical.

## Student feedback from University of Manchester (MSc / Adv. Diploma) teaching in Sept. 2007

- Based on 13 (out of 17) students who returned the feedback form
- Other topics were: Introduction, Practical Law & Ethics, Epidemiology I and II, Online Searching, Occupational Risk Exercise, Occupational Hygiene Lecture and Practical



## Average student feedback from University of Manchester (MSc and Adv. Diploma) teaching in Nov. 2008, July 2009, Nov. 2009 & June 2010



Based on 124 (out of 214) students who returned the feedback form

\*Other topics were: Ethics, 'Beyond the individual patient', UK wide Occ. Health, Occ. Health Law, Introduction to Occ. Hygiene, Risk assessment & health surveillance.

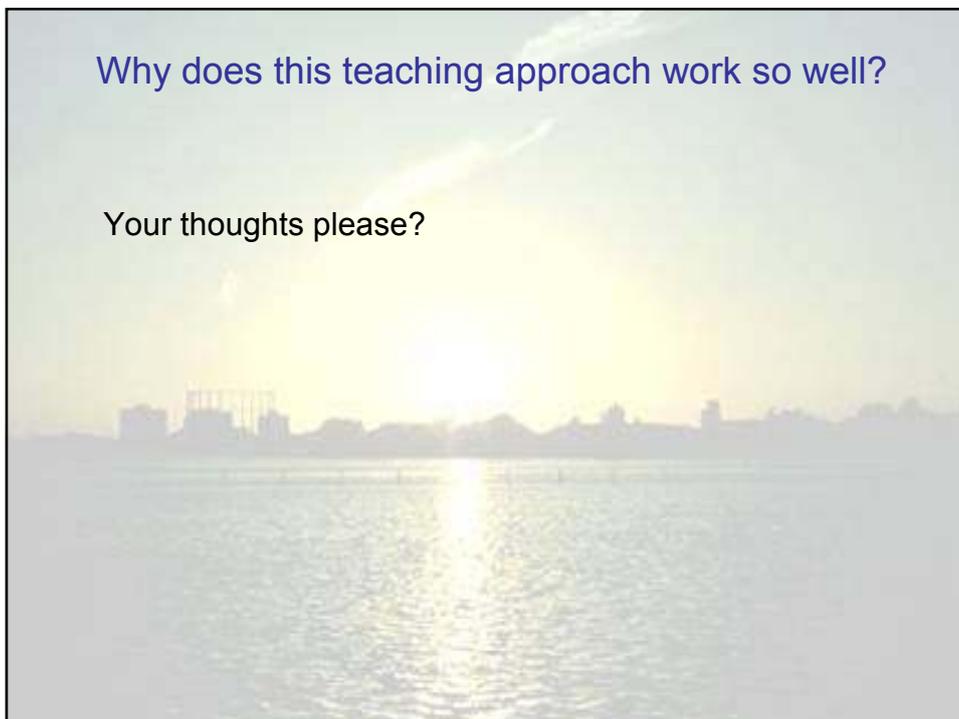
## Student feedback (Other University - as guest lecturer)

These 'face to face' interactive sessions in toxicology:

- Had also been delivered to approximately 59 postgraduate (MSc) students at another University over a period of 8 years.
- The last 2 rounds of formal anonymous feedback from these students (in 2006/07 and 2007/08) gave the following quality score (n:15+19=34):
  - 97% to this teaching on Chemical Structures and Health compared to a mean of:
  - 78% for the other 14 teaching sessions in the same module on Toxicology

Why does this teaching approach work so well?

Your thoughts please?



## Why does this teaching approach work so well?

Some responses to this question:

- Face to face 'icebreaker' for 'heartsink' subject
- Interactive
  - > Individual engagement
  - > but group support & involvement
- Builds on past knowledge of chemistry, pharmacology etc
- Patterns begin to emerge and are reinforced..
  - > Deep learning
  - > Removes the 'fear factor'
- Other ...

## Discussion welcome

Thank you for listening

Please comment or ask questions